

1995				2003			
Category	Rating	Number	% of Total	Category	Rating	Number	% of Total
Park and Recreation Programs	Very Satisfied	332	14.7%	Recreation Programs (9o)	Excellent	120	14.2%
	Satisfied	1272	56.2%		Very good	427	50.5%
			0.0%		Neutral	216	25.5%
	Dissatisfied	44	1.9%		Fair	36	4.3%
	Very Dissatisfied	11	0.5%		Poor	13	1.5%
	No response	604	26.7%		No response	34	4.0%
TOTAL		2263	100.0%	TOTAL		846	100.0%
				Parks (9x)	Excellent	173	18.9%
					Very good	470	51.4%
					Neutral	178	19.5%
					Fair	24	2.6%
					Poor	8	0.9%
					No response	62	6.8%
				TOTAL		915	100.0%
Street Conditions: All Roads	Excellent	603	8.9%	Smoothness of street surfaces	Excellent	47	5.1%
	Good	3145	46.3%		Very good	311	34.0%
	Average	2263	33.3%		Neutral	332	36.3%
	Poor	494	7.3%		Fair	136	14.9%
	Very Poor	115	1.7%		Poor	41	4.5%
	No opinion	169	2.5%		No response	48	5.2%
TOTAL		6789	100.0%	TOTAL		915	100.0%
Snow Removal: All Roads	Excellent	1902	28.0%	Snow removal (9u)	Excellent	220	24.0%
	Good	3419	50.4%		Very good	451	49.3%
	Average	963	14.2%		Neutral	150	16.4%
	Poor	148	2.2%		Fair	37	4.0%
	Very Poor	18	0.3%		Poor	18	2.0%
	No opinion	339	5.0%		No response	39	4.3%
TOTAL		6789	100.0%	TOTAL		915	100.0%
Trash collection & curbside recycling:	Very satisfied	1725	38.1%	Garbage & recycling	Excellent	316	34.5%
	Satisfied	2209	48.8%		Very good	414	45.2%
			0.0%		Neutral	107	11.7%
	Dissatisfied	233	5.1%		Fair	33	3.6%
	Very dissatisfied	48	1.1%		Poor	13	1.4%
	No response	311	6.9%		No response	32	3.5%
TOTAL		4526	100.0%	TOTAL		915	100.0%

Category	Rating	Number	% of Total	Category	Rating	Number	% of Total
Informed by Village Newsletter	Very well informed	733	32.4%	Village newsletter as a	Excellent	317	34.6%
	Somewhat well inf.	1099	48.6%		Very good	461	50.4%
	Not very well inf.	131	5.8%		Neutral	88	9.6%
	Do not read it	47	2.1%		Fair	7	0.8%
	Do not receive it	163	7.2%		Poor	5	0.5%
	No response	90	4.0%		No response	37	4.0%
	TOTAL	2263	100.0%		TOTAL	915	100.0%
Are police visible?	Yes	1893	83.7%	Police Dept. Visibility	Excellent	275	30.1%
	No	113	5.0%		Very good	430	47.0%
	No response	257	11.4%		Neutral	132	14.4%
	TOTAL	2263	100.0%		Fair	29	3.2%
					Poor	10	1.1%
Do you feel safe from crime?	Very safe	506	22.4%	I feel safe from crime (7a)	No response	39	4.3%
	Somewhat Safe	1628	71.9%		TOTAL	915	100.0%
	Unsafe	93	4.1%		Very safe	304	33.2%
	No response	36	1.6%		Somewhat Safe	455	49.7%
	TOTAL	2263	100.0%		Neutral	63	6.9%
			Somewhat Unsafe	69	7.5%		
			Very Unsafe	5	0.5%		
			No response	19	2.1%		
			TOTAL	915	100.0%		
			I feel safe from crime at night walking alone in my	Very safe	203	22.2%	
				Somewhat Safe	383	41.9%	
				Neutral	132	14.4%	
				Somewhat Unsafe	138	15.1%	
				Very Unsafe	35	3.8%	
				No response	24	2.6%	
				TOTAL	915	100.0%	
			I feel safe from crime walking alone to my car in a parking lot	Very safe	138	15.1%	
				Somewhat Safe	408	44.6%	
				Neutral	137	15.0%	
				Somewhat Unsafe	161	17.6%	
				Very Unsafe	43	4.7%	
				No response	28	3.1%	
				TOTAL	915	100.0%	