

Important Water Service Line
Responsibility Message

Reference #: 1811SLPH055CWIZ-9B99

Date: 11/29/2018

Reminder: Please Reply By January 3, 2019

COVERED PIPE MATERIALS: Cast Iron, Galvanized Steel, Copper, PVC - *all types of pipe material*

ATTN:

Recently we wrote to you about water service line coverage available to Milwaukee homeowners. Many have decided to accept this voluntary coverage.

Since we haven't heard from you, we are writing again to remind you about this voluntary coverage and your responsibility regarding the water line on your property. Because you own the water line on your property, you are responsible for paying for any needed repairs to this line.

Water lines may weaken and break over time due to damage caused by normal wear and tear, including aging and ground shifting. Because this line is buried underground on your property and is typically not inspected, a breakdown is almost impossible to predict and can be expensive to repair. In addition, pipe materials vary by region and date of installation. Materials such as cast iron, galvanized steel, copper and PVC deteriorate at different rates.

Your property at _____ is not covered with Exterior Water Service Line Coverage from Service Line Warranties of America (SLWA). Without this *optional* coverage you may be faced with thousands of dollars in unplanned expenses to replace the line on your property in the event of a breakdown. You can now receive protection with no annual coverage limit (30-day waiting period with a money-back guarantee) with as many service calls as you need up to \$8,500 per call for covered repairs.

This peace of mind protection covers all types of pipe material regardless of how old it is. For just \$5.99 per month, you can avoid paying for the costs of covered repairs to your exterior water or well service line.

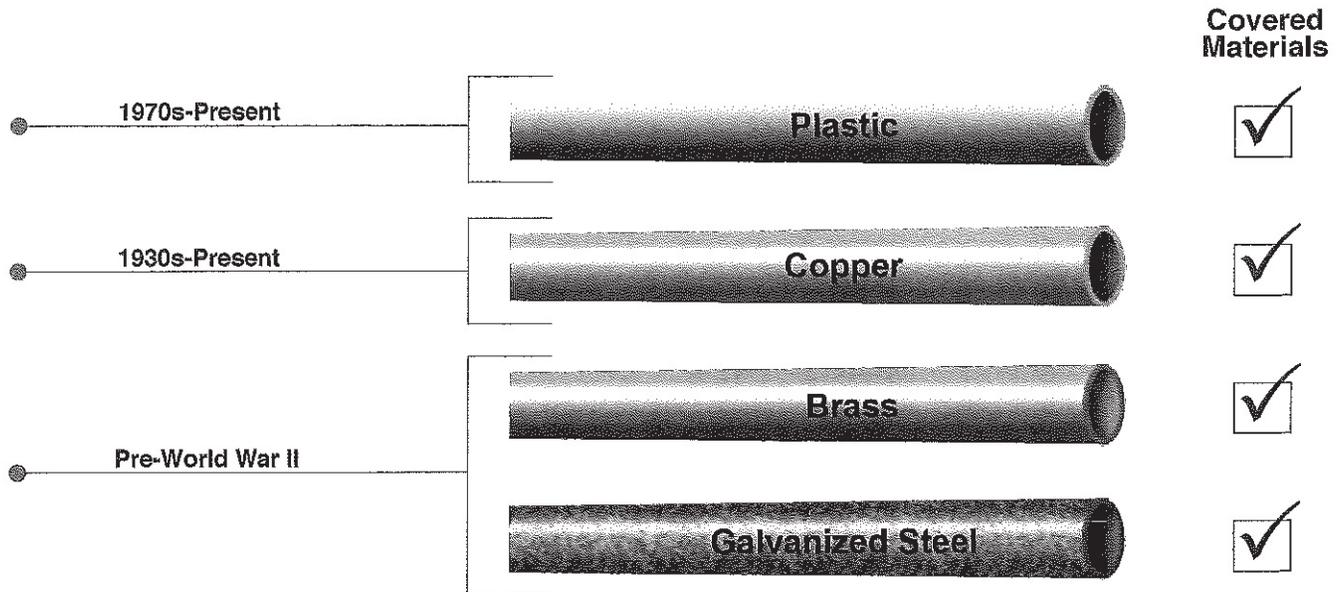
Respond today to help protect your water service line and finances. Simply complete and return the enclosed form or call 1-833-808-6707. This program is managed by SLWA, and no public funds were used for the mailing of this letter.

VISIT: www.slwofa.com PHONE: 1-833-808-6707	Please Reply By: 1/3/2019
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Utility Service Partners Private Label, Inc., known as Service Line Warranties of America ("SLWA"), with corporate offices located at 11 Grandview Circle, Suite 100, Canonsburg, PA 15317, is an *independent company separate from your local utility or community* and offers this optional service plan as an authorized representative of the service contract provider, North American Warranty, Inc., 175 West Jackson Blvd., Chicago, IL 60604. Your choice of whether to participate in this service plan will not affect any service you have with your local utility or community.

COMMONLY USED PIPE MATERIALS

Below are common water service line materials. The material your line is made of depends on when it was installed. Breakdowns can happen regardless of the material, and many factors, including aging, corrosion and ground shifting, contribute to water line breakdowns.



Please Complete and Return the Enclosed Form.
VISIT: www.slwofa.com | PHONE: 1-833-808-6707

Important Coverage Information: Eligibility: An owner of both a residential home permanently secured to the ground and the land it is located on may be eligible for coverage. Recreational vehicles or homes on wheels and properties used for commercial purposes are not eligible for coverage. In GA, residential properties containing more than two dwelling units are not eligible. In IA, residential properties containing more than four dwelling units are not eligible. Your property is not eligible if you are aware of any pre-existing conditions, defects or deficiencies with your exterior water service line prior to enrollment. If you live in a development community with a condominium, co-op or homeowners association, your exterior water service line may not be an individual homeowner's responsibility, so please check with your association before accepting this coverage. If you live in a multi-family structure and do not own the entire structure, it will be your responsibility to provide Service Line Warranties of America (SLWA) with a signed release from all other homeowners for any work which may affect their portion of the structure. Benefit Details: Coverage provides, up to the benefit amount, for the covered cost to repair or replace a leaking, low pressure, or permanently blocked exterior water service line, for which you have sole responsibility, from your utility's responsibility or external wall of your well casing to the external wall of your home, that is damaged due to normal wear and tear, not accident or negligence. Not covered: Repair to any water line that branches off the main water service line; thawing of frozen pipes; any shared water line that provides service to multiple properties or secondary buildings; and damage from accidents, negligence or otherwise caused by you, others or unusual circumstances. Additional exclusions apply. You agree to resolve disputes related to this plan by arbitration or in small claims court, without resort to class action or jury trial. Making a Service Call: Your plan starts the day your form is processed, and there is an initial 30-day waiting period before you can make a service call, giving you 11 months of coverage during the first year. Upon renewal/reactivation (if applicable), you will not be subject to a waiting period. Cancellation: You may cancel within 30 days of your start date for a full refund (less any claims paid, where applicable). Cancellations after the first 30 days will be effective at the end of the then-current billing month, and you will be entitled to a pro-rata refund less any claims paid (where applicable). You may also contact SLWA to cancel if you find your utility or municipality provides similar coverage to you at no charge, and you will receive a refund less any claims paid (where applicable). Renewal: The plan is annual. For E-Z Pay/Direct Pay, credit card or debit card customers, unless you cancel, your plan automatically renews annually at the then-current renewal price with your same payment terms. To see full Terms and Conditions with complete coverage and exclusion details prior to enrolling call 1-833-808-6707 or go to www.slwaterms.com. SLWA is an independent company, separate from your city, local utility or municipality, providing emergency home repair services and protection solutions to homeowners across the U.S. If you would prefer not to receive solicitations from SLWA, please call 1-833-808-6707.

E-Z Pay/Direct Pay: A paperless and stress-free way to pay for your coverage. Payments are automatically debited from the bank/checking account of your choice as your payment becomes due, at no additional cost.

Acceptance Form

1811SLPH055CWIZ-9B99

For fastest processing, please visit www.slwofa.com.

Please correct name and address information below, if necessary, before submitting.

1/3/2019

PLEASE REPLY BY



By providing my e-mail address, I request that I be notified when my current and future service agreements and any related documents are available at www.slwofa.com, and I acknowledge that I can access these documents. I can change my preferences or request paper copies online or by calling SLWA.

E-mail: _____ Phone: _____

E-Z PAY (see back of letter)

I have enclosed a check for my first payment of:

- \$5.99 per month
- \$17.97 per quarter
- \$71.88 per year

I authorize SLWA to charge my account for Exterior Water Service Line Coverage at the frequency specified and my financial institution to debit these payments, plus any applicable taxes, from the account provided. I understand that, regardless of the payment frequency I select, my optional coverage is based on an annual contract and will be *automatically renewed annually* on the same payment terms I selected at the then-current renewal price. I have the option to cancel this contract at any time without additional cost to me by calling 1-833-808-6707. I confirm that I am the homeowner and have read the information in this package, understand there are limitations and exclusions, and meet the eligibility requirements for this coverage.

Signature (required)

PLEASE MAKE PAYABLE TO SLWA

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